

Mitchell's still moving after 138 years

RICHARD MITCHELL Removals and Storage have staying power. Having operated in South Australia for almost 140 years, the company is continuing to experience growth and express a commitment to innovation.

The business specialises in corporate office and residential relocations and storage solutions, and owner Wayne Dade said the business is proud to be locally owned and operated, while still managing to be forward-thinking.

"We love being South Australian. We're really happy to have a fantastic reputation in the market," he said.

"Being founded in 1876 and having stood the test of time is a great thing to put in front of customers. We have a strong brand, ethos and commitment to innovations."

Since taking over the company 13 years ago, Wayne has introduced storage solutions as a critical aspect of the business, which was previously a single-faceted removalist operation. It has since experienced significant growth in staff numbers and storage capabilities.

The business offers services to both corporate and residential customers, transporting and storing everything from wine and art collections, to IT departments, to whole libraries and businesses.



"We are saying to our customers, 'no matter what your storage needs are, we have a solution,'" Wayne said.

"We are all getting busier. Everyone looking to move, from business managers to homeowners are time poor. The fact that we have a dedicated accounts manager means that we can ask the right questions, and find the right answers to put things in place."

The company now emphasises its ability to offer self-storage and storage solutions. By incorporating not only

a removal service but also storage capability, the goods are only handled once, allowing the process to be streamlined and efficient.

"The other things we are finding as a trend is that we are managing more and more of the relocation process. Our customers are looking to outsource," Wayne said.

"We are not only moving items they want to keep, but are recycling. We are helping businesses and homeowners downsize and offering that service as well."

Award winning booklet's safety secrets

by Heather McNab

SAFETY IS an important consideration for any business, but is also one that can be complicated to practically put into effect.

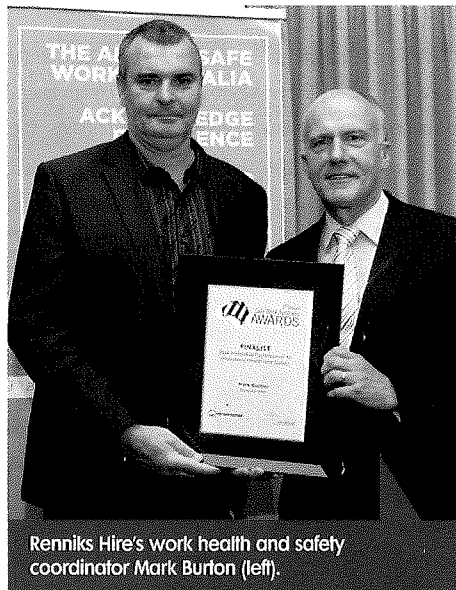
Local company Renniks Hire has set the bar for safety standards across the state with the introduction of its award winning safety booklet.

In operation for more than 50 years, the South Australian company specialises in event and function hire, and is the largest exhibition supplier in the state.

As the official contractor for events such as Clipsal 500 and Tour Down Under, the company is well versed in the multi-faceted process of ensuring the safety of a function.

Mark Burton was the driving force behind the introduction of the safety booklet that Renniks submitted as part of the 2013 Safe Work SA Awards. Winning the best individual contribution for work health and safety, it details the safety responsibility of event organisers, and expresses a commitment to furthering a high standard of accountability throughout the industry.

"Safety has always been a priority within Renniks but since this award and the production of the safety



Renniks Hire's work health and safety coordinator Mark Burton (left).

booklet, it has opened up other avenues to broaden the awareness of safety in the events industry as a whole," Mark said.

"This has given us another product in a sense to offer potential customers, knowledge that their event will be done to the best possible safety standards.

"Winning the award is confirmation of sorts that we are on the right track and given me personally a lot more confidence to push the boundaries of safety requirements for our industry.

"From my perspective, it's opened a lot of doors and made it a lot easier to discuss safety related issues and concerns with regulators, councils and our own staff."

The safety booklet was a finalist at the national Safe Work Awards in 2014 and has had a significant impact on the business, both as a sales tool and as another layer of accountability in safety standards.

"The safety booklet and the processes and discussions that have taken place through sharing the booklet has led to a lot of changes," Mark said.

"We have seen increased awareness and through that increased responsibility by those hosting events. More importantly, it has also led to changes in regulations around events and their construction and this is expected to continue growing into the future."

As a result of the booklet, Adelaide City Council has re-evaluated its safety requirements for events and Mark is confident that an increase in dialogue regarding safety obligations will add to accountability within the industry.